Roll the dice, spin the wheel, and deal the cards, because now is your chance to WIN BIG WITH ENRICHMENT!

For the next nine months the Credit Union will be giving away either an Amazon Echo or an iPad to a lucky member at each branch (10 lucky members per month).

Then, at the end of the year, all entries will be put into a drawing for a new 2016 Acura TLX!

The more you use your Credit Union, the more chances you have to win! Not only can you win prizes, including a new car, you will win big with low cost, convenient financial services. Enrichment Federal Credit Union wants to help you achieve your financial goals by providing low loan rates, exceptional service, and the most advanced products possible.

The next time you call or come by, ask one of our friendly, financial experts how you can...

Out of State/Country Credit Card and Debit Card Usage
Since many of you will be traveling this summer, we encourage you to call us if your travel takes you out of the country or to any state that is currently being blocked for fraudulent activity.

We can place a “Travel Notification” on your debit or credit card. This will enable you to use your card without any loss of service. The Card Department can be reached at 865-482-0045, Option 3, or you can visit any branch for assistance.

VISA Travel Cards
Get a prepaid, reloadable VISA Travel Card to use on your vacation. It is accepted at any merchant that accepts VISA, can be used at ATMs and can be cancelled if lost or stolen. VISA Travel Cards are easy, convenient, and safe. Ask about one before you go on vacation with your family or if you have a child going on a school trip in the next few months.

Shred Day - Oak Ridge Earth Day
Saturday April 22 10am-3pm, ORAU parking lot behind Friendship Bell

Memorial Day - CLOSED
Monday, May 29
Enrichment Federal Credit Union is excited to introduce a new travel program open to members of all ages called the Enrichment Travelers. The credit union has partnered with Common Sense Travel, a division of Commonsense Media Group, to plan and organize trips for members of the credit union. Common Sense Travel has been planning group travel excursions for over 5 years.

**Washington, District of Columbia**  
**September 8 – 11, 2017**  
**4 Day/ 3 Night**  
Trip includes guided tours of our Nation’s Capitol, WWII Memorial, Capitol Hill, Embassy Row, Vietnam Veterans Memorial, the Smithsonian and much, much more! Some meals and gratuities are included along with all taxes.  
Single Rate: $595 per person, Double $460 per person, Triple $440 per person

**Christmas in Louisville, Kentucky**  
**November 16 – 18, 2017**  
**3 Day/ 2 Night**  
This trip includes accommodations at the Galt House Hotel, with a welcome reception and dinner show at the Derby Playhouse. We will visit the Louisville Slugger Museum and Bat Factory, the Holiday Lego exhibit, Kentucky Derby Museum, Frazier History Museum featuring a Toy Soldier and Nutcracker exhibit, and a Mega Cavern tour featuring Lights Under Louisville. Some meals and gratuities are included along with all taxes.  
Single Rate: $589 per person, Double $479 per person, Triple $459 per person

For more information, contact any Credit Union office.

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**NEW CONVENIENT WAY TO ACCESS EFCU**

The Credit Union’s goal for 2017 is to provide “Financial Solutions Made Easy”. One unique service the Credit Union is currently working on is the ability for members to access their account via Interactive Voice Technology with the Amazon Echo. With a few quick password security verifications, members will be able to check balances, make transfers, pay loans, and monitor accounts 24-7. Below is a sample transaction:

**Member:** “Alexa, ask Enrichment: What is my checking account balance?”

**Alexa:** “First I need to verify your four-digit security code.”

**Member:** “3783”

**Alexa:** “Great, I was able to verify your code. Your checking balance is $350. Would you like me to email or text that to you?”

**Member:** “No. Ask Enrichment to transfer $200 from my savings account to my checking account.”

**Alexa:** “$200 was transferred from your savings account to your checking account. Your new checking balance is $550.”

**Member:** “Alexa, close Enrichment.”

**Alexa:** “Enrichment is closed.”

Be assured that not only will the Credit Union be looking for technology to save you time, money, and be more convenient, but we will be here to offer personal assistance at all times. Keep watching to see when the Alexa virtual branch is available.
Enrichment Federal Credit Union recently announced two annual awards during yearly employee training. Although all employees go above and beyond to serve our membership, two special awards are given each year for service far exceeding all expectations.

The **2016 Volunteer of the Year** was awarded to an entire branch for the tireless work they do for a small school in their community. The **Clinton Branch** adopted the North Clinton Elementary School. What started as just teaching Junior Achievement classes has turned into so much more. Now they collect school supplies for the children of the school, feed the teachers before they begin the school year, raise money to make sure every 6th Grader is able to attend Environmental Camp, as well as giving them a care package to take to camp. The branch continues to raise money all year to help the students of this school and to make sure that everyone has opportunities to experience a memorable learning opportunity.

The **2016 Employee of the Year** was awarded to **Nicole Russell**. Nicole is responsible for all the ACH processing at the Credit Union and has been an employee since 2005. She does a wonderful job of fielding questions from her members, internal and external. She is extremely helpful and is often observed going the extra mile for her members. Nicole was the team leader for the Database Verification Team during our core conversion last year and currently serves on the Security Committee. Some of the employees had this to say: “Nicole is always willing to help with a smile.” “She is so patient with members and employees.” “She is a great team player and is very knowledgeable of procedures and policies.” "Nicole takes the time to help you, no matter how busy she is and will go the extra mile each time." “She is so pleasant, calm and kind.” These are just a few of the comments sent in with her nomination.

**Craig Peters**, EFCU CEO said, “Enrichment Federal Credit Union is fortunate to have extremely dedicated employees who are concerned about serving our members and the community in a manner that exceeds expectations. We are honored to be able to work together to help our members.”

Enrichment would like to recognize the other 2016 nominees for Employee of the Year:

- **Ellora Drinnen**, Sr. Branch Manager Northshore/North
- **Janet Forrest**, Branch Representative – West Knoxville
- **Bridget Griffin**, Halls Branch Manager
- **John Merritt**, Chief Information Officer
- **Eldon Sheckles**, Network Security Administrator

The Employee of the Year is nominated and voted on by all the employees at the Credit Union.
A Will Is Not Always Enough!

Please join us to find out more.

Estate Planning Seminar
Presented by Jim Normand
Joyce, Meredith, Flitcroft & Normand

Thursday, May 18th 6pm-7pm
ENRICHMENT FEDERAL CREDIT UNION
201 S. ILLINOIS AVE., OAK RIDGE
Refreshments will be provided.

Please R.S.V.P. by May 15th
by calling 865-482-0045,
extension 1160 or 1161

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